



## General terms Bungalowpark `t Lappennest

### 1. Reservations:

**1.1** A reservation can be made by telephone or via the website, but always must be confirmed in writing by the landlord and only is valid if the total price is paid by tenant unless otherwise is agreed in writing with landlord.

### 2. Arrival and departure:

**2.1** The rented accommodation can be used from 3pm on the arrival date which is stated on the booking confirmation. On the departure date stated on the booking confirmation the rented accommodation must be left before 10am unless something else is agreed.

**2.2** The key must be handed in at Duinweg 90 (reception desk) unless something else is agreed.

**2.3** You have to leave the accommodation reasonable clean. This means that you have to put all garbage from the accommodation into garbage bags and deposit it into the special containers at the entrance of the park.

**2.4** There also should be no dirty dishes in the accommodation.

**2.5** You have to pull off the bed covers by yourself and bring the rented towels and bed sheets to the hall downstairs.

**2.6** If the accommodation is not left in all reasonableness, additional costs will be charged to the tenant who booked the accommodation.

### 3. Rules:

**3.1** All guests are required to follow the established rules drawn up by bungalowpark `t Lappennest.

**3.2** Only the number of guests nominated on the booking confirmation may stay at the accommodation.

**3.3** For security reasons it is forbidden to set up tents near the accommodation.

**3.4** In case of emergency we are authorized to enter the accommodation at any time.

**3.5** The barbecue may only be used for having a barbecue.

### 4. Internet/satellite tv/washing machine:

**4.1** Internet is for free at bungalowpark `t Lappennest.

**4.2** We are not responsible if internet is not working to your wishes.

**4.3** If internet, satellite tv or washing machine is out of order, we try anything to find solutions to the problem, but for the rest we depend on third parties and will not be responsible for that.

**4.4** Costs for non-working internet will not be refunded by bungalowpark `t Lappennest.

5. **Rates:**

**5.1** All prices and specifications are subject to typographical errors and changes.

6. **Bookings ahead:**

**6.1.** If a reservation is made for a period for which the rates have not been published, then must take into account any price changes for the new year or season.

7. **Deposit:**

**7.1** The landlord can require a security deposit of the tenant at any time, provided this has been agreed in advance.

The deposit must be paid before start using the accommodation. If the deposit is not solved, the landlord is entitled to deny the tenant or other users access to the accommodation.

8. **Parking:**

**8.1.** Parking at your accommodation or the designated car park is entirely at your own risk.

9. **Pets:**

**9.1** Pets are allowed (up to 2 per home), provided in consultation with landlord. Your pet should be without disturbance to other guests and tenants, and dogs must be kept on a leash at all times in the holiday-park.

You only may let out your pet outside the holiday-park by using own clean up options.

**9.2** Caged animals are for free (but must be signed up when booking).

10. **Breakage/Damage:**

**10.1** Any damage to accommodation or property or elsewhere to the park must be reported directly to the landlord.

If deemed necessary by the landlord, the damage must be paid directly.

Tenant (whose name is on booking confirmation) is responsible at all times for the leased property and for his or her guests.

**10.2** You pay obligatory damage insurance if you book directly through us, this covers damage to furniture up to € 150.00.

11. **No show:**

**11.1** When tenant does not arrive within 24 hours of the agreed date or the tenant terminates the tenancy early, the whole rent will not be paid back.

12. **Cancellation insurance:**

**12.1** You always should have a cancellation insurance on your own.

13. **Cancellation:**

**13.1** If you have made a reservation with us and you cancel this reservation you are obliged at all times to pay the booking costs.

**13.2** If the in writing confirmed rental agreement is cancelled more than 8 weeks before the beginning of the agreed rental date, 35% of the total cost of the rent will be charged to the tenant (whose name is on booking confirmation).

**13.3** If the in writing confirmed rental agreement is cancelled less than 8 weeks before the beginning of the agreed rental date, 100% of the total cost of the rent will be charged to the tenant (whose name is on booking confirmation).

**14. Force majeure and changes:**

**14.1** In the event that 't Lappennest is not able to perform the agreement, in whole or in part, temporarily or otherwise, due to force majeure, it shall present you with a change proposal (for other accommodation/another period.). Suspension of the fulfillment of the obligations by 't Lappennest is permitted if circumstances occur outside the control of 't Lappennest. 't Lappennest will under no circumstances be obliged to compensate any damage or costs.

**14.2** Force majeure on the part of 't Lappennest shall exist if the performance of the agreement is hindered, in whole or in part, temporarily or otherwise, by circumstances beyond the control of 't Lappennest, such including war risk, blockades, fire, flooding, government measures, epidemics, pandemics, quarantines and/or any other disruptions or events.

**15. Liability:**

**14.1** The main person mentioned in the rental confirmation is responsible for orderly course of events in and around the bungalow. Breakage, loss or damage to property or accommodation must be settled directly by the main person.

**14.2** We are not liable for loss, theft, damage or accidents caused to person and/of property during or as result of staying in and around the accommodation.

**16. Complaints:**

**15.1** Complaints about other tenants, for example, about noise pollution, for example, please directly to report to staff, so that the problem can be resolved without too much annoyance.

**15.2** If the accommodation is not clean as you wish, report it on the day of arrival to the landlord.

